



# Targeted Automation Projects

Presented by Rich McHattie  
Clerk of the Superior Court in Maricopa County

February 10, 2012

# Topics



**Overview of Clerk's Office Automation**  
Main applications



**Current Project Portfolio**  
Review of all captured projects



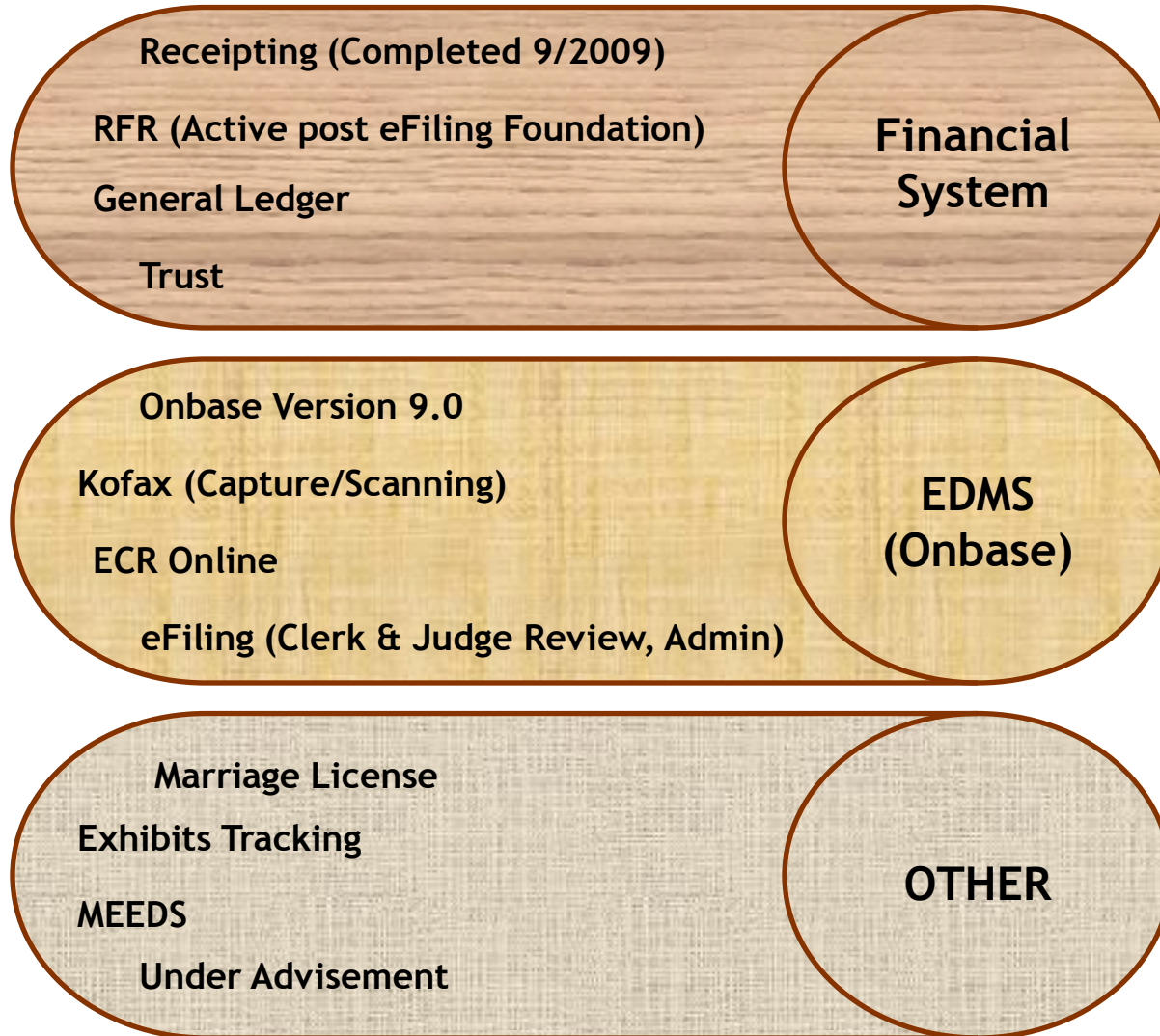
**Prioritized Projects**  
Review of current projects



**eFiling Foundation**  
User interface



# Overview - Main Applications



# Project Portfolio - All Projects (sort of)

| CAPTURED                                     | Stage/Phase               | Sponsor       | Proposal | Rating |
|--|---------------------------|---------------|----------|--------|
| Adult MEEDS - eDistribution to Non-Attorneys | b - BA Discovery/Analysis | Marian Catt   | Y        | 18     |
| Court Reporter Notes                         | a - BA Capture            |               | N        |        |
| DOC Electronic Payments                      | b - BA Discovery/Analysis | Becky Magana  | N        |        |
| EDM – Fingerprinting                         | b – Discovery/Analysis    | Mark Jensen   | Y        |        |
| eCertification                               | a - BA Capture            | Melanie Fay   | Y        |        |
| eFiling - APO Documents                      | b - BA Discovery/Analysis | Rich McHattie | N        |        |
| eFiling - APO Pre-Sentence Reports           | c - BA Proposal           | Rich McHattie | N        |        |
| eFiling - Clerk Created Documents            | b - BA Discovery/Analysis | Rich McHattie | Y        |        |
| eFiling - Court Notices                      | c - BA Proposal           | ??            | Y        |        |
| eFiling - FAC V4 Grand Jury                  | a - BA Capture            | Rich McHattie | N        |        |
| eFiling - Juvenile Court                     | a - BA Capture            | Marian Catt   |          |        |
| eFiling - Lower Court Appeals                | a - BA Capture            | Lauri Thomas  | N        |        |
| eFiling - Sealed and Confidential Documents  | a - BA Capture            | Rich McHattie | N        |        |
| eFiling - Signature in the Courtroom         | a - BA Capture            | Rich McHattie |          |        |
| eFiling - Signed Minute Entries              | a - BA Capture            | ??            | N        |        |
| eFiling - Specialty Documents - Calendars    | a - BA Capture            | Rich McHattie | N        |        |
| eFiling – Transcripts                        | a – BA Discovery/Analysis | Mark Jensen   | Y        |        |
| Electronic Exhibits in OnBase                | b - BA Discovery/Analysis | Marian Catt   | N        |        |
| ETS - Enhancements                           | a - BA Capture            | Marian Catt   |          | 25     |
| Facilities – Central Court Building Remodel  | d – BA Requirements       | Chris Kelly   |          |        |
| Facilities – Criminal Court Tower            | g – Build                 | Chris Kelly   |          |        |
| Financials - Update Trust Application        | a - BA Capture            | Becky Magana  |          |        |
| GL Replacement                               | b - BA Discovery/Analysis | Becky Magana  | N        |        |
| Hotsite Sunbox - Phase 2                     | c - BA Proposal           | Unassigned    | N        |        |
| ICJIS - Juvenile Warrants                    | a - BA Capture            | Marian Catt   |          |        |
| Infrastructure - Batch Job Software          | a - BA Capture            | Unassigned    |          |        |
| Infrastructure - Office 2007 Upgrade         | a - BA Capture            | Dennis Benzer |          |        |
| IWO Enhancements                             | d – BA Requirements       | Becky Magana  | Y        |        |



# Prioritized Projects

| Rating | Project Name                              | Description  |
|--------|---|--|
| 25     | IWO (Order of Assignment)                 | Mandatory changes to Income Withholding (Order of Assignment) to meet federal form standards   |
| 21     | eFiling - Case Establishment              | Processing of case initiating documents through eFiling  |
| 21     | EDM - Miscellaneous Documents             | Imaging and management of miscellaneous documents electronically   |
| 20     | eFiling - Foundation                      | Restructured eFiling system to support agile approach to delivering enhancements   |
| 20     | EDM - Juvenile ECR                        | Establishment of the ECR for Juvenile filings; imaging is first phase with eFiling to follow as appropriate                                  |
| 16     | EDM - Transcript Conversion               | Imaging of existing paper transcripts  |
| 13     | EDM - Expedite 2002-2006 QC Processing    | Expedite the quality assurance and destruction of previously imaged documents  |
| 12     | ETS - Enhancements                        | Analysis must be performed for the enhancement or replacement of the Exhibits Tracking System  |
| 7      | COCWEB - Homepage and Navigation Redesign | Redesign our intranet for better content management  |
|        | eFiling - Probation Violation Warrants    | Project proposal is in place to support CTS' efforts to become an EFSP to submit signed orders for review and acceptance within Clerk Review |
|        | eFiling - Court Notices (ESSM)            | A more efficient method for receiving and processing court notices within eFiling  |
|        | EDM - eCertification                      | Software that will allow the electronic certification of electronic court records working with Onbase  |
|        | Qmatic - CCB Remodel                      | Customer flow management solution implemented at the completion of the CCB remodel   |
|        | EDM - Imaging Inactive Case Files         | Imaging (outsourced) of pre 2002 paper files located at CSC; files exist in original form only   |



**EFILING FOUNDATION**



Clerk Review - COSC eFiling (DEV) Mychajlonka vs. Acuity - Windows Internet Explorer

File View Reports Help

QUEUES

CV - Dev-Queue3 (37)

Search (Case # or Filing ID or Filing Type) All Work Queues

| Filing Date            | Case Number   | Filing Type | Filing ID | Submitting Filer   | Source ID | Source |
|------------------------|---------------|-------------|-----------|--------------------|-----------|--------|
| 01/31/2012 04:59:56 AM | CV2009-005703 | 025         | 1         | Trowbridge, Cindy  | 292593    |        |
| 01/31/2012 05:17:56 AM | CV2009-015760 | 026         | 2         | Brucato, Kim       | 292595    |        |
| 01/31/2012 05:21:56 AM | CV2009-018521 | 288         | 106       | Nix, Ada           | 292613    |        |
| 01/31/2012 06:03:56 AM | CV2009-011846 | 236         | 107       | Burguan, Jessica   | 292596    |        |
| 01/31/2012 06:07:56 AM | CV2009-015249 | 050         | 108       | Green, Marcia      | 292597    |        |
| 01/31/2012 06:17:56 AM | CV2009-016482 | 026         | 109       | Hendricks, Ed      | 292599    |        |
| 01/31/2012 06:49:56 AM | CV2009-019631 | 015         | 110       | Humphrey, Marshall | 292601    |        |
| 01/31/2012 06:55:56 AM | CV2009-012421 | 003         | 211       | Garcia, Isabel     | 292600    |        |
| 01/31/2012 06:59:56 AM | CV2009-017771 | 026         | 212       | Smith, David       | 292604    |        |
| 01/31/2012 07:07:56 AM | CV2009-010787 | 288         | 213       | White, Kim         | 292603    |        |

1 of 2 Main Document (288)

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 Attorney for Plaintiff

**IN THE SUPERIOR COURT FOR THE STATE OF ARIZONA**  
**IN AND FOR THE COUNTY OF MARICOPA**

RICHARD MYCHAJLONKA

Plaintiff,

vs.

ACUITY, A MUTUAL INSURANCE  
 COMPANY, a foreign entity ; JOHN and JANE  
 DOES, I-X; BLACK and WHITE  
 PARTNERSHIP, I -X; and ABC  
 CORPORATIONS, I-X,

**Case No.:** CV2009-018521

NOTICE OF DISMISSAL

Accept Reject Transfer Skip

Queues  
 Details  
 Notes

coc/mchattier Review Clerk/Civil/ CV - Dev-Queue3 (47 total items)

Trusted sites | Protected Mode: Off 100%

# eFiling Clerk Review

| DETAILS   |   |
|---|---|
| <div> <div>01 Hughes, et.al. vs. Lopez</div> <div>Edit</div> </div>   |   |
| Case Number   | CV2009-015249   |
| Filing ID   | 108   |
| Filing Date   | 1/31/2012 6:07:56 AM  |
| Submitting Filer  | Green, Marcia   |
| Filing Source   | AZTC ( 292597 )   |
| Select Document   | Main Document (050) 1/2   |
| Document Type   |   |
| Notice of Settlement<br>1980 characters remaining   |   |
| Route To  | Willett, Eileen   |
| Primary   | Eileen Willett  |
| Secondary   |   |
| Docket Event <div> <input type="radio"/> Full           <input checked="" type="radio"/> Pending         </div> |   |
| Attorney  |   |
| <input type="checkbox"/> Side 1<br><input type="checkbox"/> Hughes, Ralph                                       | <input type="checkbox"/> Side 2<br><input type="checkbox"/> Lopez, Ronnie<br><input type="checkbox"/> S C F Arizona |
| Notification To Filer Select Predefined Note  |   |
| Change made to Main Document title.   |   |
| <div> <div>Accept</div> <div>Reject</div> <div>Transfer</div> <div>Skip</div> </div>                            |   |
| <div> <div>Queues</div> <div>Details</div> <div>Notes</div> </div>  |   |

| CV - Dev-Queue3 (37)   |               | Search (Case # or Filing ID or Filing Type) |           |                    |           | All Work Queues |  |  |  |  |
|------------------------|---------------|---|-----------|--------------------|-----------|-----------------|--|--|--|--|
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12 Attorneys for Intervenor SCF Arizona

**IN THE SUPERIOR COURT OF THE STATE OF ARIZONA**



File View Reports Help

CV - Dev-Queue3 (37)

Search (Case # or Filing ID or Filing Type) All Work Queues

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13 **IN THE SUPERIOR COURT OF THE STATE OF ARIZONA**  
14 **IN AND FOR THE COUNTY OF MARICOPA**

15 RALPH HUGHES, CV2009-015249  
16 Applicant, **NOTICE OF SETTLEMENT**

17 v.  
18 RONNIE LOPEZ, (Assigned to the Honorable Eileen S. Willett)  
19 Respondent.

20 SCF ARIZONA,  
21 Intervenor.

22 Intervenor SCF Arizona, by and through counsel undersigned, hereby notifies the Court  
23 that the parties have reached a mutual resolution of all claims pending in this action. The parties  
24 anticipate filing a stipulation for dismissal following preparation and execution of all necessary  
25 settlement documents.  
26

1 In accordance with the foregoing, the parties respectfully request that the Court vacate the  
2 oral argument on Applicant's Verified Application for Leave to File Petition for Writ of *Quo*  
3 *Warranto* Pursuant to A.R.S. § 12-2043(A) set for August 26, 2009 to begin at 9:15 a.m.

4 DATED this 24<sup>th</sup> day of August, 2009.

5 **SANDERS & PARKS, P.C.**

6

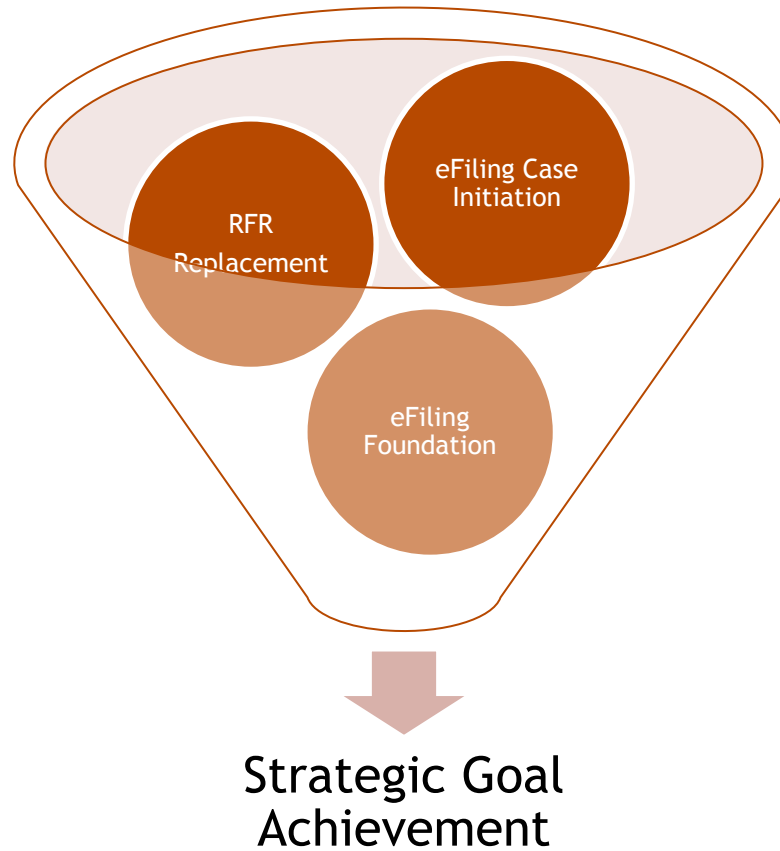
7 By /s/ Mark G. Worischek  
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# All roads lead to...



## ...our Strategic Plan.

# Questions/Comments?

